

PRIVACY POLICY FOR RNL WEBSITE

Information collection and storage is dependent upon the pages of the RNL website that you, the visitor, access and activate. Most pages of the RNL website can be accessed without visitors being asked to provide any information. However, other pages of the RNL website, such as the contact page, which includes an opportunity to receive electronic communications/company updates, etc., may invite you to provide information.

Like many websites, RNL's website also collects information automatically and through the use of electronic tools that may be imperceptible to users. This data does not identify you personally. This information may include some or all of the following items: the name of the domain and host from which you access the Internet, including the Internet protocol (IP) address of the computer you are using and the IP address of your Internet Service Provider; the type and version of Internet browser software you use and your operating system; the date and time you access our site; the length of your visit; the specific pages, images, video or forms that you access while visiting the RNL site; the Internet address of the web site from which you linked directly to our site, and if applicable, the search engine that referred you and any search strings or phrases that you entered into the search engine to find this site, as well as demographic information concerning the country of origin of your computer and the language(s) used by it. RNL uses this information to analyze website usage, assess page and content performance and ensure compatibility with computers and a variety of search engines. RNL also uses this data to analyze visitor usage patterns and other aggregated data.

"Cookies" are small files or records placed on your computer's hard drive to distinguish you from other visitors to a website. The use of cookies is a standard practice among websites to collect or track information about your activities while using a particular website. Some websites use persistent cookies, which are placed on your computer and remain there until you delete them. Others use temporary cookies, which expire after some period of time or become overwritten by other data. The RNL site uses a temporary "session cookie," which is created by the web server to identify each user session. This cookie disappears from your computer after you have closed your Internet browser.

Most people do not know that cookies are being placed on their computers when they visit a site because browsers are typically set to accept cookies. You can choose to have your browser warn you every time a cookie is being sent to you or you can turn off cookie placements. If you refuse cookies, you can still browse the RNL site. By refusing cookies, your overall Internet browsing experience may be diminished.

What we do with the information you actively submit:

When you request certain information from RNL, and you actively submit your personal information, RNL may use that information in the following ways:

- (a) To process or otherwise act upon or respond to your request or reason for submitting that information;

- (b) To communicate with you about your request or reason for submitting that information;
- (c) To provide additional information to you about RNL, its products and services, or the architectural, interior design or planning industry trends that we believe may interest you;
- (d) To study and analyze or troubleshoot the use of the information and features available on our website; and
- (e) To assist, when necessary, in protecting our rights or property, enforcing the provisions of our Privacy Policy, and/or preventing harm to you or others.

Unless we otherwise obtain your express permission, we will not share your personal information with third parties, except under the limited circumstances stated below:

- (a) RNL currently uses a third party to host its website and data collected through the website, such that your personal information may be accessible to the website administrators and technicians employed by this third party.
- (b) Personal information is subject to disclosure in response to judicial or other governmental subpoenas, information requests, warrants and court orders served on RNL in accordance with their terms.
- (c) Personal information is subject to disclosure to protect our rights or property, to enforce the provisions of our Privacy Policy, and/or to prevent harm to you or others.
- (e) As we continue to grow our business, we may sell our business, or buy, merge or partner with other companies or businesses. Personal information may be transferred if RNL or its business is sold or offered for sale to another company or person(s), if a petition for relief under the United States Bankruptcy Laws is filed by or against RNL, or if RNL becomes subject to an order of appointment of a trustee or receiver.
- (f) When you communicate with us via e-mail, we will share your correspondence, including any personal information provided in the e-mail, with employees, representatives, or agents most capable of addressing your correspondence. We will retain your communication until we have done our very best to provide you with a complete and satisfactory response and may subsequently retain your communication for our records.

We do not sell personal information to third parties.

All comments, feedback, suggestions, ideas, and other submissions disclosed, submitted, or offered to RNL in connection with your use of this website (collectively “Comments”) shall be and remain the property of RNL. Unless otherwise prohibited by law, you agree that RNL may use or disclose Comments in any manner, without restriction and without compensation to you.

Your Right to Opt out of Disclosure to Third Parties

Except where we are compelled by law to disclose your personal information, you have the right to choose whether we disclose it to a third party or use your personal information for a purpose incompatible with the purpose(s) for which it was originally provided or subsequently authorized by you. Except where we are compelled by law to maintain it, you also have a right to choose whether we keep your personal information. Please notify us using the contact information page if you wish to opt out of any such use.

Access to and Management of Your Personal Information

If you have provided us with personal information, you can contact us to request that we provide you with the personal information we have in our records about you. We reserve the right to limit the number of times such a request can be made and to charge you for responding to such requests if this process is misused or abused.

You may contact us using the contact form provided on our website to inquire about your personal information, and to correct or amend such information. If you become aware that personal information that we have in our records about you is inaccurate, incomplete, or incompatible with the purposes for which it was provided or subsequently authorized by you, please notify us using the contact information provided below.

Security of Information

RNL utilizes industry standard security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data.

Access to personal information is restricted to RNL employees, contractors and agents who need to know that information in order to operate, deliver or improve upon the products and services provided through our website.

Data Integrity

RNL uses personal information only for the purposes for which it was collected and in accordance with this Privacy Policy. We take reasonable steps to ensure that the personal information we collect and maintain is accurate, complete, and current, but we depend on our users to update or correct their personal information whenever necessary.

Linking to third-party web sites.

From time to time, RNL may provide links from this site to another third-party website. When you click on links on our site that take you to third-party web sites, you will be subject to the privacy policies of those third-party sites. RNL is not responsible for the actions of and content on any third-party web sites. We encourage you to read the posted privacy statement of any and every site you visit, whether you are linking from our site or browsing on your own.

If you have any questions or concerns about this privacy policy or the information that is collected by RNL's website, please contact us via the contact submission form.

Changes to this policy:

RNL reserves the right to change this privacy policy at any time. To be aware of any changes, please check this page periodically. Each version of the privacy policy will be identified by the effective date listed at the top of the privacy policy. To the extent that RNL makes changes to its privacy policy, we anticipate that they will be minor. In the event that RNL makes a major

change to this privacy policy, we will provide prominent notice of the change on our home page. Your submission of any personal information following the posting of changes to these terms will mean you accept those changes. Information collected prior to the time any change is posted will be used according to the rules and laws that applied at the time the information was collected.

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